## GOVERNMENT MEERA GIRLS COLLEGE, UDAIPUR (Raj) STUDENT SATISFACTION SURVEY REPORT 2018-19

The Student Satisfaction Survey report has been prepared in the offline mode with a view to assess the learning outcomes in the teaching-learning process adopted by the institution. It was most appropriate to incorporate the feedback obtained stakeholders namely students and alumni as well as the academic performance of the students (more specifically in the university examinations) and non-academic-co-curricular and extracurricular performance of the students. The student satisfaction feedback survey has been conducted with a view to assess the performance of the institution during the session. Apart from highlighting the areas of effective performance, the report is also suggestive of areas needing attention and subsequently indicating the necessary steps to be taken for improvement. The alumni feedback report also highlights the opinion of the alumni and their areas of satisfaction with the institution.

The following assertions (Areas of Appreciation) with respect to the teaching-learning outcomes can be made:

- 1. The college provides a positive and enabling environment in terms of learning and personality grooming is a widely held opinion of the students. The alumni members also believe so.
- 2. The students take pride in their incumbency as regular students of a reputed institution; this indicating their consideration that their college is reputable. In spite of belonging to a government institution with comparatively lesser facilities/resources, 48.7% of our students feel better or higher in comparison to those belonging to other institutions.
- 3. The students are highly contended with the teaching faculty and method of teaching. Students were found to be highly satisfied with their teachers who have been effective communicators (85% in favour of the proposition: "Teachers are effective in communication"); prepared in their delivery mechanisms. The students are happy about the timely completion of the syllabus content before the commencement of annual university examinations.

4. The students opine that their institution meets the benchmark in providing quality education enabling all-round development.

5. The students are satisfied with the infrastructure facilities available in the laboratories. They are also satisfied with the maintenance of the tools and other laboratory facilities.

6. The girl students are satisfied with the availability of hostel facilities Students feel that hostels provide a safe and secure environment for girls for habitation.

- 7. Our girl students are fully satisfied with the co-curricular and extracurricular activities in the campus. The responses to question no.23 indicate a reasonably high percentage of active participation in activities like literary committees, PG associations, cultural activities NSS and NCC, awareness campaigns related to environment, literacy and a host of other issues. The alumni members also cherish the cultural and other activities as the most memorable moments of their college life.
- 8. The academic performances of students are laudable and outstanding with 92.96% as pass percentage across all courses and programmes offered.
- 9. Our efforts at gender empowerment are highlighted in the overwhelming participation of girls in programmes organized by "Wamasaksham".
- 10. Our students display a high performance level in sports- winning, university, district, state and national level competitions.

Some areas requiring attention of the college administration on the basis of the feedback survey are as under:

- 1. The students have sought improvement in infrastructure and library services.
- 2. The hostel occupants have expressed their discontent with respect to certain facilities like inadequate furniture, geysers, Led lights etc.
- 3. The student awareness about NAAC is not upto the expected mark.
- 4. Non-availability of water, lack of furniture in classrooms and indiscipline among students are some problems expressed by students.
- 5. The students have expressed their desire for separate sections for Hindi and English medium students.

The feedback report has been submitted to the college administration and an Action Taken Report has been prepared for implementation in the upcoming session.

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